

TCE Vendor Questions, Amendment 4

Question Number	RFP Section Reference	Paragraph No.	Page No.	Question or Comment	Response
385	Attachment B 2, B-3			Will the Treasury please provide relevant Site Codes for each respective site/NPANXX?	Reference Attachment J-2h.
386	Attachment B 3			In order to provide accurate pricing for foreign locations (OCONUS), the bidders will need street address, city, province or country and postal code information.	All available information is provided in Attachment J-2g. Any additional information is sensitive and will be provided at following contract award.
387	B Tables			Not all sites in the B tables have complete address information. Is the Government planning to provide an updated list? Could zip codes be provided for the CONUS locations? Are there any updates to the site locations?	Reference Question 386.
388	B.2			Will the customer provide the NPA/NXX and Site Code for the following list?	Reference Attachment J-2h.
389	B.3			Will the customer kindly provide the missing street addresses for all of the locations in the pricing table? Also, will the customer provide complete address, telephone numbers and postal codes for all international locations?	Reference Question 386
390	C	C.3.1.2.1, Comply with Policies and Procedures	C-15 –	The Government has specified OMB Circular A-130, Appendix III as a regulation pertinent to the TCE. Can the Government please clarify if it envisions the network infrastructure as a General Support System (as defined in OMB A-130), with ancillary systems, such as the web portal, ordering, management, and billing being handled as Major Applications (again, as defined in the OMB A-130), or if the entirety of the TCE, to include the network and the ancillary systems will be addressed as a single GSS or an MA?	The determination of system boundaries for security purposes will be dependant upon the technical design(s) presented by the contractor, as well as the related sensitivity categorization(s) as determined by the contractor in accordance with NIST SP 800-60. Vendors may also refer to NIST SP 800-37, "Guide for the Certification and Accreditation of Federal Information Systems", for assistance in developing a security model for their proposal response.
391	C	C.3.1.2.5, Screen Personnel	C-18	Can the Government please specify what is required for associates who will be required to "pass minimum or full background investigation for access to Government facilities," to include the investigatory organization, the specific clearance levels to be obtained, and other the differences between "minimum" and "full" background checks, and other levels of background checks that may fall within this range?	The level of security clearance will depend on the specific job, and the sensitivities of the site and level of access. Likewise, the need for a full background vs. minimum background check will be dependent on the specific access needed. Frequently asked questions regarding background investigations are available at http://www.opm.gov/extra/investigate/ . Also, vendors can view an example of bureau specific guidelines by visiting http://www.irs.gov/irm/part1/ch15s02.html#d0e460875 .
392	C	C.3.1.2.5, Screen Personnel	C-18	Can the Government please provide the specifications for those activities that are deemed "administering or maintaining the system" such that background checks will be required for the involved personnel?	Personnel background requirements are contained in TDP 71-10.
393	C	C.3.1.3.3 Provide Virus Protection	C-20	Please provide the specification for "proof of compliance" that the contractor is required to provide at the bi-monthly meeting with the Government.	Vendor shall propose what they will supply to provide proof of compliance with virus protection requirements at bi-monthly meetings.
394	C	C.3.1.3.3, Provide Virus Protection	C-20	The SOW states that the Contractor "shall provide virus protection for all inbound traffic from the Internet." Will the Contractor be required to scan for viruses in an encrypted traffic stream (e.g. HTTPS)?	Yes.
395	C	C.3.1.3.3, Provide Virus Protection	C-20	Does the central server for virus updates already exist or should the Contractor provide this server? How many TCE-managed and value-added workstations are/should be assumed? What operating systems do they use and how many of each? Will the Government hold the licenses for the virus software running in these devices or must they be held by the Contractor? Does the Government hold the licenses for yearly OS updates or must the contractor provide them?	Services under the TCE are to be provided utilizing a managed service model. The equipment necessary to provide those services should be free from viruses and malicious code. It is up to the Contractor to ensure virus updates are maintained.

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396	C	C.3.1.3.4, Provide Domain Name System Services	C-20	The SOW states that the Contractor "shall operate and manage physical servers required for providing DNS for 'ustreas.gov' and other similar domain names as required by the Government." Please confirm whether this requirement pertains only to providing the authoritative root DNS for the Government.	Contractor will be responsible for internal and external DNS. Refer to Question 411.
397	C	C.3.1.3.4	C 20	The SOW states that The Contractor shall operate and manage physical servers required for providing DNS for 'ustreas.gov' and other similar domain names as required by the Government. Please provide the type, number, and location of servers, and also the Operating System used.	The TCS currently utilizes UNIX BIND DNS, located in the TCS NOC, to manage its external and internal domain names - 3 external servers and 3 internal servers.
398	C	C.3.1.4, Provide Encryption Service	C-20 - 21	The SOW states that the Contractor "shall provide layer 3 VPN services to secure TCE network traffic passing across or point-to-point on the Contractor's managed network environment." Does the Government require encryption within the TCE facility (i.e. within and between Contractor-provided devices) for locations with multiple bureaus within that facility?	In general no, but there may be situations where encryption may be required between devices to protect privacy act data.
399	C	C.3.1.4, Provide Encryption Service	C-20 - 21	The SOW states that the Contractor "shall provide layer 3 VPN services to secure TCE network traffic passing across or point-to-point on the Contractor's managed network environment." In a multi-tenant TCE facility, may the Contractor terminate a single IPSec tunnel on a router that terminates the circuit and is shared by various DOs or bureaus?	In general yes, but there may be situations in where this might not be the case depending on the sensitivity of the facility.
400	C	C.3.2.7, Host TCE Web Site	C-31	Will the Government please provide the "access control practices" cited for the TCE Web Site?	Determination of personnel that will have access to the TCE website will be provided post-award.
401	C	C.3.3.1.2, Provide Public IP Addresses and Support Legacy Protocols	C-34	The SOW states that the Contractor "shall not require the Government to renumber their current IP addressing scheme to take advantage of any present or future service offerings." Does the current Treasury IP addressing scheme have any overlapping IP addresses?	The TCS WAN does not have overlapping IP addresses.
402	C.1.1		C-2	the RFP listed several locations outside of CONUS, attachment J2 does not list all of the addresses for each site code. Can addresses, city, and/or State/Country be provided for.	Reference Question 386.
403	C.1.2			What is the current SNA architecture?	Reference Section J, Attachment J-2e
404	C.1.8.1		C-11	is Active Directory and Single sign-on deployed today?	No

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405	C.1.8.1		C-11	<p>Will the Government provide more detailed configuration (IP addressing) and systems maintenance information (warranty/contract) prior to "turning over" title of existing TCS equipment? What is the existing Configuration Management Database used for documenting the TCS network and system-configurable items. How will they be transitioned to the Contractor?</p> <p>Does the Government intend to transfer IP addressing schemes and domain names to the Contractor?</p>	<p>Upon award the Government will provide detailed configuration (IP Addressing - Public and Private) and Systems maintenance information (warranty/contract) prior to transitioning title of existing TCS equipment.</p> <p>The current TCS Configuration Management Database consists of an Integrated Network Management System (INMS) comprised of multiple network management applications. The applications that make up the TCS INMS are as follows: Tivoli, HP Openview, Netcool, Oracle, CiscoWorks, OPNET, Peregrine Service Center, AutoCAD, Visio, SafeNet (Cylink) Privacy, SafeNet SMC, Thales MPC, Thales KMC, SafeNet CyNet, Custom Microsoft Access Applications and Custom Visual Basic applications. The manner in which the equipment shall be transitioned should be part of the offeror's proposal.</p> <p>The Government will transfer management of current public IP addressing schemes and domain names to the Contractor, but will retain ownership of said public IP addresses and .gov domains.</p>
406	C.3.1.2.2	1	C-16	To certify and accredit TCE, is it the requirement of the Government that the Contractor perform a physical site visit to each and every site that is supported under the TCE contract?	Yes. The asset and configuration data for each TCE site or network access point is part of the Certification and Accreditation (C&A) documentation.
407	C.3.1.2.6			What are the existing Government and Bureau systems and environments with which the access solution must be compatible?	This information will be provided by the Government during transition.
408	C.3.1.2.6			Is there an existing Active Directory forest that must be maintained?	No
409	C.3.1.2.6			Are there existing Windows NT domains that must be maintained or remediated?	No
410	C.3.1.2.6			What operating systems are used on the clients to be supported for access control?	Windows(95,98,NT,2000,XP), Unix and Linux.
411	C.3.1.3.4		C-20	how many DNS records (A, NS, MX, CNAME, etc.) are maintained today? Is split-horizon DNS implemented today? Will Government personnel perform DNS administration?	There are 140 external domains with 5,000 records and 65 internal domains with 14,000 records. Split-horizon DNS is utilized. Government personnel will not perform DNS administration.
412	C.3.1.3.5			Will Treasury require/allow the use of public folders?	No.
413	C.3.2.1			Will the Treasury task the incumbent TCS provider to support gateways for inter-network connectivity or must existing TCS network facilities be retained in place until all network connectivity is transitioned 100% at each site?	Reference Section 3.2.1 of the SOW. The Contractor shall agree to meet the SLAs for transition defined under Section F. The Contractor's proposal should indicate what services, if any, the incumbent will need to provide during transition.
414	C	C.3.2.7, Host TCE Web Site	C-31	Can the Government please provide the intranet policy that is cited in this section?	Policy that governs the intranet is contained in TDP85-01

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415	C.3.2.1.1	3	C-22	The Government states: ". . . the plan shall explain how system C&A will be executed in support of transition." C&A can be intricate for a single system. If C&A must be approved for all systems to be transitioned prior to September 27, 2005, this could add a significant amount of schedule lag that cannot be controlled or accelerated by even the most efficient contractor. How does the Government define "system" as it pertains to C&A?	The determination of system boundaries for security purposes will be dependant upon the technical design(s) presented by the contractor, as well as the related sensitivity categorization(s) as determined by the contractor in accordance with NIST SP 800-60. The contractors may also refer to NIST SP 800-37, "Guide for the Certification and Accreditation of Federal Information Systems", for assistance in developing a security model for their proposal response.
416	C.3.2.2		C-23	Is there a CMM level associated with management of the TCS program?	The TCS contract is currently managed at CMM level 2.
417	C.3.2.6			Is there a monthly contact volume for the contract term that all Bidders should use?	The TCS has been averaging 743 trouble tickets per month over the last 12 months. (Min. Tickets 520 - Max. Tickets 1045)
418	C.3.2.6.4		C-31	what type of transition activities are permitted during blackout periods?	Given the short period for transition, vendors should propose activities that are preparatory and represent low risk to current services during blackout periods. Vendors should thus propose activities that will not disturb current services during blackout periods, and which will speed site transition after the blackout period has passed. Examples of such activities might include trenching and construction of new conduit for diverse entrances in those locations where needed, scheduling installation of loops to support new services, and other activities which can take place in parallel to continuing to operate the current services.
419	C.3.2.7	1	C-31	Please provide the documentation for the Government intranet policy and the Government access control practices. Also, please provide the details of the procedure for the Government PKI solutions that would be applicable to ongoing operations.	Determination of personnel that will have access to the TCE website will be provided post-award.
420	C.3.2.8		C-32	How many Directory servers and x.500 enterprise entries exist today?	One (1) Master Server; Two (2) Shadow Servers.
421	C.3.2.8	2	C-32	Is there a requirement for different entry configuration for a public vs. private instance of the Enterprise-wide Directory Service (EDS)?	Yes.
422	C.3.2.8	2	C-32	Is there an x.500 (DAP, DSP, update synchronization, schema modifications, chaining) requirement for Enterprise-wide Directory Service (EDS)?	Yes.
423	C.3.2.8	2	C-32	Is there a requirement for directory compliance with FBCA and relevant NIST standards or requirements?	Yes.
424	C.3.2.8	2	C-32	Does Enterprise Directory Service (EDS) require flexible delegated administration for user entries? Does this include: The ability to restrict an administrator to a subset of the directory The ability to define delegated administration of administrators	A.1 Yes (Restrict an Administrator) (Delegation) A.2 Yes A.3 Yes (RBAC)
425	C.3.2.8	2	C-32	While the existing TEDS is in place, is there a requirement for synchronization between entries in the two directories?	Yes.
426	C.3.2.8	2	C-32	If so, what is the required synchronization interval between the two (daily, hourly, immediate)? What is the requirement to retain expressions of group membership between the two?	1. Upon Change Synchronization between the Master and shadow. 2. 10 minutes or less between Master and backup site Master

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427	C.3.2.8	2	C-32	Does the Government require Enterprise-wide Directory Service to meet the same requirements as stated for TEDS operation, such as: 99.99% availability requirement Disaster Recovery Support for subparagraphs C.3.2.8.1 a) – h) Receive data from Bureau feeds	Yes.
428	C.3.2.8.1			How many FTEs are currently maintaining and operating the TEDS? Number of contractor personnel: ____ Number of Government personnel _____. Is this function staffed 24X7?	1. Contractor Personnel (directly funded): Support Contractor 1.5 FTE; Contractor 3.5 FTE 3. Staffed 24X7: No, but will need to be in mid FY05 a. Program b. Directory Service 2. Gov't: 0.5 FTE;
429	C.3.2.8.1			What is the software release of the Siemens application? It would appear to be DirX but we would need to confirm that. If different systems that support the directory application are at different release levels, what is the release information by system	DIRX Version No: 6.0 D
430	C.3.2.8.1			How many DirX trees/domains are in the enterprise?	TEDS has One (1) tree.
431	C.3.2.8.1			How many objects are in each tree/domain?	123,000 objects with potential growth to 200,000
432	C.3.2.8.1			Of the total objects, how many are user's objects within each tree/domain?	123,000 objects (approx)
433	C.3.2.8.1			How many management servers are currently utilized to support this application? What are the server models, operating systems, CPU, etc?	Clustered Master and seven (7) Shadows
434	C.3.2.8.1			What are the tools utilized to monitor and manage the directory system? What are the version numbers of these tools? How many licenses are in force for these tools?	1. Tivoli. COTS tools 2. Siemens 3. Custom Tools
435	C.3.2.8.1			What is the current backup scenario for the directory servers?	1. Real-time Shadow replications and to DR Master Backups of Masters 2. Daily
436	C.3.2.8.1			What is the current failover plan for the directory services? What is the disaster recovery plan?	1. Failover - instantaneous. Recovery - 2 to 3 hours 2. DR
437	C.3.2.8.1			Are there known operating problems with TEDS. Are there specific points where TEDS is not meeting requirements or expectations of Treasury?	1. No 2. No
438	C.3.2.9			Will the Government provide specifications of its SOC reporting capabilities for incorporation into the vendor's data feeds?	This information will be provided upon contract award.
439	C.4.1.2		C-36	does the existing Government link encryptors support passing of IP headers (if applicable)? If not, what is the format of the data stream leaving the encryptors	The TCS WAN utilizes SafeNet, Red Creek and Thales encryptors which support IP header passing.
440	F	Table F-3	F-6	what is the current help desk call volume? What is the current help desk call volume for different levels of severity?	The TCS has been averaging 743 trouble tickets per month over the last 12 months. (Min. Tickets 520 - Max. Tickets 1045)
441	F	Table F-3a	F-5	what is the current volume of change and disconnect orders?	Any changes to the TCS WAN are initiated via service requests. 486 TCS service requests and 2033 TCS disconnects were issued over the last 12 months.
442	F	Table F-3a	F-5	what is the current volume of disconnect orders?	2033 TCS disconnect orders were issued over the last 12 months.

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443	F.4.3.2			<p>What is the TCE outsource model in terms of managing sensitive firewall rules and user profiles for authentication? Do you want the contractor to provide a mechanism for enabling this capability with Government employees managing it OR do you want the contractor to provide the platform and manage the data as well?</p> <p>Is there a need for a centralized policy manager that will address QoS and security Policies or is there a need for separate policy managers? Will the contractor provide the mechanism to manage these policies with the Government managing the policies OR will the contractor provide the mechanism and manage the policies?</p> <p>Specifically, what authentication mechanisms are currently supported and will those mechanisms need to be in place post transition? Such as the following: PKI, AAA, secure ID, Smartcard/tokens, etc...</p>	The Contractor shall provide and manage the firewall. The Contractor shall provide the mechanism and manage the policies. Authentication mechanisms are NOT part of TCE core services. They are part of TCE enhanced services. Adequate information will be provided to the Contractor if the Government chooses to order these services through a separate task order.
444	G.4.1.2		G-9	what is the current volume of service requests?	486 TCS service requests were issued over the last 12 months.
445	G.6		G-10	what is the current volume of changes to orders?	Any changes to the TCS WAN are initiated via service requests. 486 TCS service requests were issued over the last 12 months.
446	J			Are there any major changes anticipated in the architecture documents provided that would warrant major revisions in planning for a response to the TCE solicitation? Are there any know significant changes in the architecture between now and the end of the TCS contract that would warrant major revisions to a vendor submission? If so, how will industry be advised and what is the anticipated cutoff date for advising the respondents?	Vendors should refer to the TCE RFP and attachments. Vendors should use these documents as guidance in proposing a solution, including the architecture of their proposed solution. The capacities in use as listed in attachment J-2h may change by contract award. Changes to the baseline will be communicated at contract award.
447	J		Attachment J-1	will the Government provide complete addresses for all Category 3 locations?	Reference Attachment J-2h.
448	J		Attachment J-5	Is the technician end date the Firm Order Commitment (FOC) date per the local access installation? How will the Government ensure that a person is available to acknowledge installation of equipment and/or services?	The FOC date is a good approximation, as that drives loop availability. Please refer to section C.3.2.3.8.
449	J		Attachment J-2F	Will the Treasury please provide complete addresses for the following sites?	Reference Attachment J-2h.
450	J		Attachment J-2F	Approximately 334 site codes listed in Attachment J-2f that are not found in Attachments J-2a,b,c,d. Are these sites still in service? Does this mean that these sites will not be used? If they are still in service, please provide supporting TCS baseline data.	Reference Attachment J-2h.
451	J		Attachment J-2F	Will the customer provide missing details for all 148 site codes listed	Reference Attachment J-2h.
452	J		Attachment J-2a,b,c,d,e	Will the Treasury please provide a key or definitions for the categories identified within the columns called, "type" or "circuit type." For instance, there is a dedicated type versus T1. Does a "dedicated" type refer to a dedicated private line? What is "NMLI?"	Reference Attachment J-2h. Native Mode LAN Interface.
453	J	Attachment B-3, Loop Pricing	1 of 238	Will the Government please provide the NPA/NXX and addresses for all international locations?	Reference Attachment J-2h.
454	J	Attach J-2f, TCS Site Codes and Addresses	Site Codes Tab	Would the Government please provide the ZIP codes for these addresses?	Reference Question 386.
455	J	J-2a	Multiple sheets	What is the bandwidth of the circuits listed as type "dedicated" and "frame relay"?	Reference Attachment J-2g.
456	L.10.4		L-15	What is the bandwidth utilization of each site today?	Reference Attachment J-2g.

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457				Is this also true for international sites? The Government requires that all personnel "working on TCE development, implementation and maintenance" be US Citizens.	Yes. Reference Question 289, Amendment 2.
458	Amendment 3, Question 381	Paragraph C.3.1.2.2		Regarding NIST SP 800-37; Based on this standard it appears that a certification agent may not be involved in design or operation of the Information System being Accredited, but may be involved in other operational elements of contract fulfillment without affecting credibility. Can the government please verify this understanding?	<p>That understanding is essentially correct, with the caveat that it depends upon the system being reviewed. The degree(s) of separation between the certification agent and the other system stakeholders varies in direct relationship to the sensitivity of the system in question. The more sensitive the data or critical the system function(s), then the more important it is that the certifying agent be independent and unbiased in their assessment. When the potential impact on agency operations, agency assets, or individuals is low, a self-assessment activity may be reasonable and appropriate and not require an independent certification agent.</p> <p>It remains the responsibility of the contractor to identify the major applications, sites, and general support systems based upon their technical approach, and to develop an appropriate security review process for those identified application/site/system security plans.</p>
459				Section L 10, Tab I, can the time line required by this section be submitted in Microsoft Project?	Yes.
460	C.3.2.1			The Government's response to Question #293 indicated the IRS tax season is from November 26, 2004 through April 30, 2005. What types of transition activities is the Contractor precluded from performing during this period?	Reference Question 418.
461	C.3.2.1.8			Can site transitions be conducted during non business hours?	Reference Question 418. Transition activity during non-business hours will be permitted.
462	C.3.2.3.7			We note the Government's response to Question 58 regarding Social Security numbers for technicians. Because the work at many sites will be conducted by Local Exchange Carriers, will the Government be willing to accept other forms of valid identification should a LEC's policy or employment agreements preclude its directing employees or contractors to present their Social Security numbers?	As the response to question 58 states, the Government requires Social Security numbers in order to complete background checks.
463	C.4.1.1			With respect to Special Projects, can the Government provide locations where it anticipates such projects will be required?	This is dependent upon the work specified in individual task orders and shall be negotiated on a case-by-case basis.
464	C.4.1.1			Contractor labor rates are affected by location and whether contractor personnel are on site and off site. Does the Government expect Special Projects to be conducted on Government sites or at contractor sites?	This is dependent upon the work specified in individual task orders and shall be negotiated on a case-by-case basis.
465	Section F			Section F, Transition Outages: SLA defines business hours as M-F, 7A - 7P. Several references in Section C indicate that the transition should result in no service interruptions. Are service interruptions that are related specifically to transition during non-business hours acceptable?	Vendors should ensure no outages during business hours as defined in the Transition metrics in Section F. Vendors should also reference the Network Availability and Class of Service metrics in this context. Further, vendors should consider the Government's low tolerance for transition risk.
466	Attachments B-2 and B-3			Some NPA/NXX codes are missing from these tables. A number of OCONUS sites have sample entries, such as 999. When will Treasury update its tables to include the missing information?	Reference Attachment J-2h.

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467				Section B provides CLINs for transport but not for local loops. Is the evaluation model intended only to evaluate the transport CLINs or is the evaluation tool supposed to include the local loop (no CLIN reference) and services CLIN?	See section B.2.2 for guidance on pricing local loops, and section M.3.5 for guidance on evaluation of pricing.
468				If the evaluation tool is to assume inclusion of the local loop, please note that Attachment J address sites do not always map to the local loop tables. How does the Treasury intend to fairly evaluate each vendor if the potential result will be based on inconsistent or inaccurate site assumptions?	Vendor should reference section B.2.2 for guidance on pricing local loops.
469				Respectfully recommend that the Government provide the relevant site IDs to the Section B local loop tables so that they can be mapped to the site ID numbers used in Section J. Please note the following examples of inconsistencies. Category 3 sites in Section B have NPANXXs but do not have Site IDS or addresses. Category 3 Sites in Attachment J have addresses, site ID#s, but no NPANXXs. For evaluation purposes, there needs to be a way to map Category 3 sites. How does the Treasury intend the Contractor to map sites for evaluation purposes? Can you please map the Site IDS in Attachment J to the relevant sites in Section B.	Updated site ID and address table will correlate site IDs and addresses with NPA-NXX for these locations. This is provided as part of final amendment package. Reference Attachment J-2h.
470				Foreign access for these locations cannot be firm fixed because of fluctuations that occur in the foreign currency exchange. It is not possible to project these fluctuations for a 10 year period. Would the Government allow a separate CLIN for the pass through foreign currency fluctuations for the following international sites?	The State Department's Diplomatic Telecommunications Service (DTS) will be used to reach these international locations. Vendors may disregard these locations for pricing TCE.
471				Should the pricing evaluation model map to a transition schedule in the proposal, or should the vendor assume that all sites start on Day 1 / Year 1 in the TCE contract.	Pricing should reflect full year pricing (all sites on day 1 in year 1) to enable comparison of pricing.
472				For the evaluation model, do the pricing years for the rate schedules run by calendar year, fiscal year, or some other factor?	Prices should be considered over the course of a Government fiscal year, October 1 through September 30.
473				CLINs X001 to X009: For Category 1, the Government has requested pricing for 16 increments of transport and ONLY 7 for access. Would those 9 speeds (with no access price) be included in the evaluation model? If yes, how is the Government planning to use the 9 transport speeds in its evaluation model?	Cat 1 sites have a minimum of DS3 capacity today. As such, the minimum loop size specified is DS3. Additional bandwidth may be needed in future contract years that results in the need for OCn access speeds, with a mix of transport classes comprising the aggregate bandwidth. The Government recognizes that vendors are limited in their pricing options for local loop increments as these are dedicated circuits (vs. the shared approach for backbone capacity). Vendors should price local loop solutions and transport solutions separately, recognizing that both components will be needed to provide services to Cat 1 sites. This separation of loop pricing for Cat 1 sites (vs. the bundling approach in Cat 3) reflects a recognition of the variability of high bandwidth local loop costs based on location (type 1 vs. type 2 circuit options, distance, etc.).
474				Would the Price Evaluation Model be based on the configuration for the 72 sites provided in section J-2e? If not, what is the purpose of requesting vendors to include J-2e in the evaluation model?	Attachment J-2e represents the current need for link encrypted point-to-point circuits to support SNA traffic. Vendors should use the guidance of J-2e in forming a solution for how to address the Government's SNA traffic as part of their overall proposal.

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475				Under attach_I-4_price_eval_model-labor [Loop CLIN, TEDS and T&M Rates], there is a note indicating that the Offeror shall complete along with this spreadsheet Attachment L-3 Labor Pricing Model. Attachment L-3 refers to Past Performance Questionnaire. Should it be attachment L-4?	The vendors should use the descriptions in attachment L-4 for guidance on what skills each labor category includes. The vendors should then use this guidance to provide prices in attachment B-1.
476				Under Section L.10.4 (Volume IV - Price Proposal), the customer indicated that "The Offeror shall provide the following completed pricing tables: (1) Section B CLIN Pricing Tables (4 separate MS Excel worksheets (Table B-1). However, the file attach_b-1_clin_pricing_tables contains 5 separate MS Excel worksheets, not 4.	Vendors should complete all 5 worksheets.
477				The CLIN# for "S. Projects Labor Pricing" under file name: attach_I-4_price_eval_model-labor [Labor Pricing Model] is the same as Category 1 Transport 622M (Clin# X013). Should the CLIN for "S. Projects Labor Pricing" be X045?	Yes, the proper CLIN number is X045.
478	Attachment J4			Does the Treasury equipment database include the following information for each piece of equipment: i) ;Part number; ii) Serial number; iii) Location; iv) Site POC; v) In-Service date; vi) Maintenance agreement #; vii) Maintenance provider, viii) Maintenance expiration date; ix) Software version	Attachment J-4 attachment lists parts, equipment identification code, location code, and quantities.
479	C	C.1.8.1, Current Infrastructure Assets	C-11	Please confirm the following: That title to all equipment will transfer on a site-by-site basis on transition at no cost to the TCE contractor. That the Government will continue maintenance on all hardware and software at each site until transition to the TCE contractor is completed. That all equipment and software will be transferred to the TCE contractor with no residual LTOP liabilities.	A) Remaining title and warranties will be transferred at no cost to the TCE Contractor. B) Yes. C) Yes.
480	C	C.1.8.1, Current Infrastructure Assets	C-11	Please confirm that the balance of all remaining warranties on equipment/software and all software licenses will be transferable at no cost to the TCE contractor.	Reference question 30 and 160.
481	C.1.8.1		C-11	How much of the equipment in the network and warehouse has been bar-coded, scanned and populated in a database? Please describe the Government's inventory management and control processes. For example: How was bar-coding used for equipment and inventory (e.g., separate bar codes for part numbers and serial numbers)? By what processes did Treasury verify that equipment was on-site? By what processes did Treasury verify that moves/adds/changes of equipment were captured in the database?	See attachment J-4 for details on equipment and location. Inventory is conducted annually to maintain information on equipment baseline. Details may be confirmed post-award.
482	C.1.8.1, C.3.2.1.3			Does this title include also include any unexpired hardware warranties?	Yes.
483	C.3.2.8.1		C-32	Please provide a hosted network and connectivity diagram for TEDS and PKI as it exists today.	This information will be provided upon contract award.
484	General			Does the logical separation of traffic from an Internet infrastructure support the security requirements for TCE?	See section C.3.1.2, C.3.1.3, and C.3.1.4.
485	J		Attachment J-4	Can the Treasury please provide information of the purchase and/or install date as well as information on expiration date for existing maintenance contracts for the equipment? In addition, which equipment still has warranties?	Information will be provided post-award.
486	J		Attachment J-4	Please define the classifications, CLASS A, CLASS B, CLASS C per the file.	In attachment J-4, Class A refers to network devices (switch/routers and components); Class B refers to link encryption equipment; Class C refers to cables and rack systems.
487				Please provide the type of warranty and warranty end date for all equipment remaining under warranty.	Information will be provided post-award.

TCE Vendor Questions, Amendment 4

Question Number	RFP Section Reference	Paragraph No.	Page No.	Question or Comment	Response
488				Please identify all software not transferable to the TCE contractor with a paid up, perpetual license and identify the amount of paid-up time left on each such license.	Information will be provided post-award.
489	H.17		H-7, 8	The Government provides the equipment "as-is". Does the Government have the legal right to assign any required software or similar licenses associated with the equipment? Will the Government provide, at the Government cost, any software or similar license necessary for the Contractor to utilize the equipment for TCE?	Perpetual licenses will be transferred to the Contractor. Equipment and software are transferred "as-is".
490				Does the Government intend to respond to the remaining unanswered previously submitted questions, and if so when?	Yes. The Government has answered all questions received to date.
491	C.3.1.2.4			Will the current Treasury facility in Martinsburg be available to the Contractor for consideration in the Contractor's offering?	All baseline equipment will be available to the Contractor. See Attachment J-4 for a list of available equipment.
316 <i>Amended</i>	E			Should Certification and Accreditation be included in Section E as part of the acceptance criteria as these activities would need to be completed prior to billing?	No. Contractor can certify, but cannot accredit their own systems—the accreditation involves Treasury's acceptance of risk as described/certified, and is therefore an inherently governmental function. <i>Amended:</i> No. Contractor can serve as certification agent, preparing the package of information for the information system owner to review and address prior to submission to an authorizing or accrediting official. They can also serve as an agent of the system owner, in addressing and mitigating vulnerabilities discovered in the certification process. But a contractor cannot accredit their own systems—the accreditation involves formal acceptance, by a duly authorized official of the Treasury Department, of the operational risk(s) described in the certification package, and it is therefore an inherently governmental function.
381 <i>Amended</i>	C	C.3.1.2.2, Pass Network Certification and Accreditation (C&A)	C-16	The RFP indicates that the Certification and Accreditation is to be performed by "an independent firm to obtain certification and accreditation." As the FISMA, and other Government mandates and regulations, require that a Government official act as the Accreditor of the system, please clarify what is meant by this requirement.	<i>Additional clarification:</i> The independent firm will serve as the certification agent, preparing the accreditation package documentation and providing the assessment information to the information system owner to review.